

Strategy to outsourcing

- Map/document core processes – what and how you do things
- Look at each aspect: time, cost & quality perspective
 - Time - how long, is that the best use of your time?
 - Cost - what is it costing you and is that the best return on your investment?
 - Quality - are you the best person to do it?
- If answer is “no” to any of the above, it is time to consider outsourcing
- Different models of outsourcing:
 - Business process outsourcing
 - Project based outsourcing
 - Isolated, administrative tasks

